



# News Release

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## **STARBUCKS OPENS LARGEST O'HARE INTERNATIONAL AIRPORT COFFEE STORE**

*New Starbucks' sitdown location with artisan, eco-friendly design considered model for future airport locations*

Chicago –Today, the Chicago Department of Aviation (CDA) and HMSHost celebrated the official grand opening of a new Starbucks Coffee with a ribbon-cutting ceremony at O'Hare International Airport. The new store features an artisan design concept and uses recycled materials and environmentally friendly fixtures that make it a model for airport coffee stores.

CDA Commissioner Rosemarie S. Andolino joined HMSHost Senior Vice President Steve Johnson and Starbucks Coffee Vice President Mark Cromett to celebrate the opening of the newest Starbucks Coffee store at O'Hare, located in Terminal 3, Concourse L. This store is the largest Starbucks in the airport, offering seating for more than 40, and was designed with an artisan concept.

"On behalf of Mayor Rahm Emanuel, we are delighted to welcome Starbucks' new artisan-inspired store to O'Hare," said Rosemarie S. Andolino, Commissioner of the CDA. "The sustainable materials used in the store's design, such as reclaimed wood and locally sourced materials, reflect the work of HMSHost, Starbucks and the CDA to make O'Hare's restaurants and stores as environmentally-friendly as possible."

The store's walls feature warm-colored murals displayed in the community area, telling the story of the coffee harvest and how Starbucks Coffee is processed, and the human connection that is involved in that process. Local maps of the Chicago rail systems are on display as well and share the connectivity between neighborhood and the historical reference to past industrial districts.

In addition, all Starbucks Coffee locations at O'Hare are now collecting coffee grounds for composting.

"This new Starbucks Coffee is the flagship design for our future Starbucks airport stores. It demonstrates that innovative design, sustainable practices—and a great cup of coffee—can go hand-in-hand," said Steve Johnson, Senior Vice President of Business Development for HMSHost. "In addition, all of HMSHost's O'Hare Starbucks Coffee locations contribute their used coffee grounds to the airport's composting program, in partnership with the CDA."

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"We're excited to bring such a beautiful new store to our loyal customers at Chicago O'Hare," said Mark Cromett, Vice President, Licensed Stores for Starbucks. "This store is indicative of our joint commitment with our long-time partner HMSHost, to ensure our customers have the same Starbucks Experience while traveling as they do in their neighborhood store."

The design, inspired by Starbucks' ongoing commitment to ethical sourcing, environmental stewardship and community involvement is an example of how the company continues to evolve the coffee house experience, offering customers great coffee, comfort, and the sense of community built across the company's 40-plus year history.

Starbucks' commitment to the environment is demonstrated in the new store's use of environmentally responsible materials, as well as equipment, including energy-efficient LED lighting and low-flow plumbing fixtures. The design makes use of simple yet beautiful elements such as hot-rolled steel and metal work details such as fasteners, bolts and trims that are left exposed. The new design also includes a communal seating table and a central bar—a configuration that allows for the coffee theater to become center stage in an interactive experience between customer and barista.

In 2011, HMSHost and Starbucks Coffee celebrate their exclusive, 20-year business alliance, which includes 350 Starbucks Coffee stores managed by HMSHost in airports and motorway travel plazas across North America. The two companies extended their exclusive agreement for an additional ten years through the end of 2020.

Starbucks Coffee, like all new concessionaires at O'Hare and Midway Airports, aligns with the CDA Sustainable Airport Manual (SAM) guidelines by incorporating sustainability into the restaurant's planning, design, construction and operation.

The CDA, in partnership with HMSHost, recently launched a composting program at O'Hare to collect pre-consumer food waste for composting. Pre-consumer food waste is the material that is discarded before reaching the consumer, such as what is generated from food preparation.

There are more than 160 food/beverage and retail concessions at O'Hare, many of which offer a taste of Chicago or offer unique Chicago products.

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### **About CDA**

The Chicago Department of Aviation (CDA) is self-supporting, using no local or state tax dollars for operations or capital improvements at O'Hare and Midway International airports. Together, Chicago's airports generate more than \$45 billion in annual economic activity and create 540,000 jobs for the region. Please visit [www.flychicago.com](http://www.flychicago.com) to learn more about the Chicago Department of Aviation.

The CDA continues to incorporate and expand sustainability initiatives for airport planning, design, construction, operations and maintenance, and concessions and tenants at O'Hare and Midway International Airports in accordance with the CDA Sustainable Airport Manual (SAM) Version 2.0, released in November 2010. To review case studies, key findings and new technologies, and to learn more about the upcoming Airports Going Green Conference in Chicago October 31 - November 2, 2011, please visit [www.airportsgoinggreen.org](http://www.airportsgoinggreen.org).

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### **About HMSHost**

[HMSHost](#) is a world leader in creating dining and shopping for travel venues. HMSHost operates in more than 100 airports around the globe, including the 20 busiest airports in North America. The Company has annual sales in excess of \$2.5 billion and employs more than 34,000 sales associates worldwide. HMSHost is a part of Autogrill Group, the world's leading provider of food & beverage and retail services for people on the move. With sales of over €5.7 billion in 2010, the Group operates in 37 countries and employs some 62,000 people. It manages over 5,300 stores in more than 1,200 locations worldwide. Visit [www.HMSHost.com](http://www.HMSHost.com) for more information and find us on [Facebook](#) at HMSHost Making the Traveler's Day Better.

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Editor's note – One jpg. photo is attached.



Photo caption: On Nov. 3, 2011, Steve Johnson, Senior Vice President, Business Development, HMSHost Corporation; Rosemarie S. Andolino, Commissioner, Chicago Department of Aviation and Mark Cromett, Vice President of Licensed Stores, Starbucks Coffee, (left to right) celebrate the grand opening of a new Starbucks Coffee location at O'Hare International Airport. The artisan-designed space features environmentally-friendly materials, including low-energy use lighting and plumbing, as well as a communal seating table and central bar. The new Starbucks is located in the Terminal 3, L Concourse.

Photo courtesy: Chicago Department of Aviation/kp